



# WARRANTY

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We hereby guarantee protection against perforation corrosion for the RAIKO<sup>®</sup> gutter system made of steel sheet metal coated with.

This warranty is valid for

# 15 years

from the sale date by Dablex Sp. z o.o. [Ltd.],  
pursuant to terms and conditions provided  
here below.





# WARRANTY TERMS AND CONDITIONS

The manufacturer guarantees for its gutter system that no perforation corrosion will occur within the 15-year period from the warranty starting date as a result of possible material or production defects.

## WARRANTY TERMS AND CONDITIONS

1. The gutter system buyer shall prove the origins of a faulty element by submitting a purchase invoice and warranty documentation.
2. The product was installed according to assembly instructions valid at the time of product sale.
3. The product was not fitted in a particularly corrosive environment, which may affect the sheet metal coating.
4. The product was not damaged after being taken from the Manufacturer's warehouse (damage during transport, repair works, assembly not in compliance with good roofwork practice).
5. Written defect claim was submitted to the seller within 1 month from the date it was found or should have been found.
6. The claim making date is the day when it was delivered together with all required documents to the Manufacturer's office.

## CLAIM PROCEDURE

1. Any claim shall be made in writing and submitted either to the distributor or directly to the Manufacturer (Dablex Sp. z o.o. [Ltd.], 80-298 Gdańsk, ul. Radarowa 75, Poland).  
The claim shall contain the Claimant's data, including address and contact phone number.  
A purchase document and warranty shall be enclosed as well.
2. At their own expense the Buyer shall make the material subject to claim available for the Manufacturer or his representative in order to carry out a defect inspection.
3. The Manufacturer shall inform the Claimant about his decision within 60 days from receiving the complete claim report.

## CLAIM SCOPE

1. The warranty covers the gutter system elements manufactured after January 1, 2001.
2. In the case of a warranty claim accepted within 5 years from the sale date, the Manufacturer will remove the defect within 30 days from the claim acceptance date in a manner he considers sufficient for its exclusion.
3. In the case of a warranty claim accepted 5 years after the sale date, the Manufacturer will remove the defect within 30 days from the claim acceptance date in a manner he considers sufficient for its exclusion, taking into account the depreciation rate specified by the Manufacturer.
4. The Manufacturer shall not be held responsible, based on this warranty, for any further damages resulting from delivered product defects.
5. In the case of replacement under this warranty of defective products subject to claim, the warranty validity period shall be 15 years starting from the original sale date.
6. The Manufacturer shall make a decision about the type and scope of applied measures ensuring defect removal.
7. This warranty excludes differences in colours of individual system elements.